

# REVITIVE<sup>®</sup>

CIRCULATION BOOSTER<sup>®</sup>

CLINICALLY  
**TESTED**   
DRUG FREE | MEDICAL  
DEVICE

## User's Manual

## ESSENTIAL



**FDA  
CLEARED**

*Neuromuscular Electrical Stimulation Device*



**PLEASE READ THE  
USER'S MANUAL CAREFULLY  
BEFORE USING THIS PRODUCT**

**USE ONLY AS DIRECTED**  
If symptoms persist, consult  
your healthcare professional

Model number: RLV

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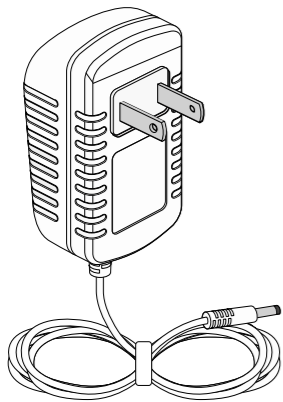


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# What is inside the box?

Upon opening the carton, please check that the following components are provided. If you think anything is missing, please contact us using the helpline numbers on the back of this booklet.

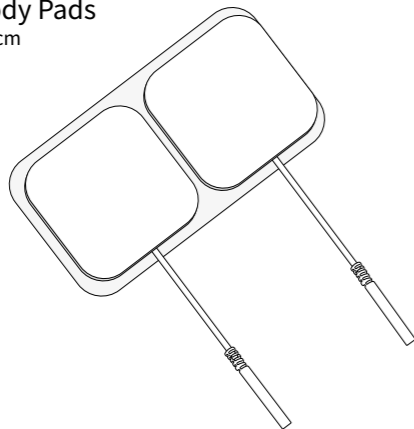
## 1 AC/DC power adapter



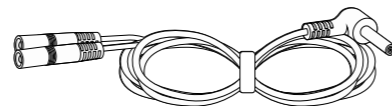
## 2 Revitive Essential



## 3 Electrode Body Pads Cable length 180cm

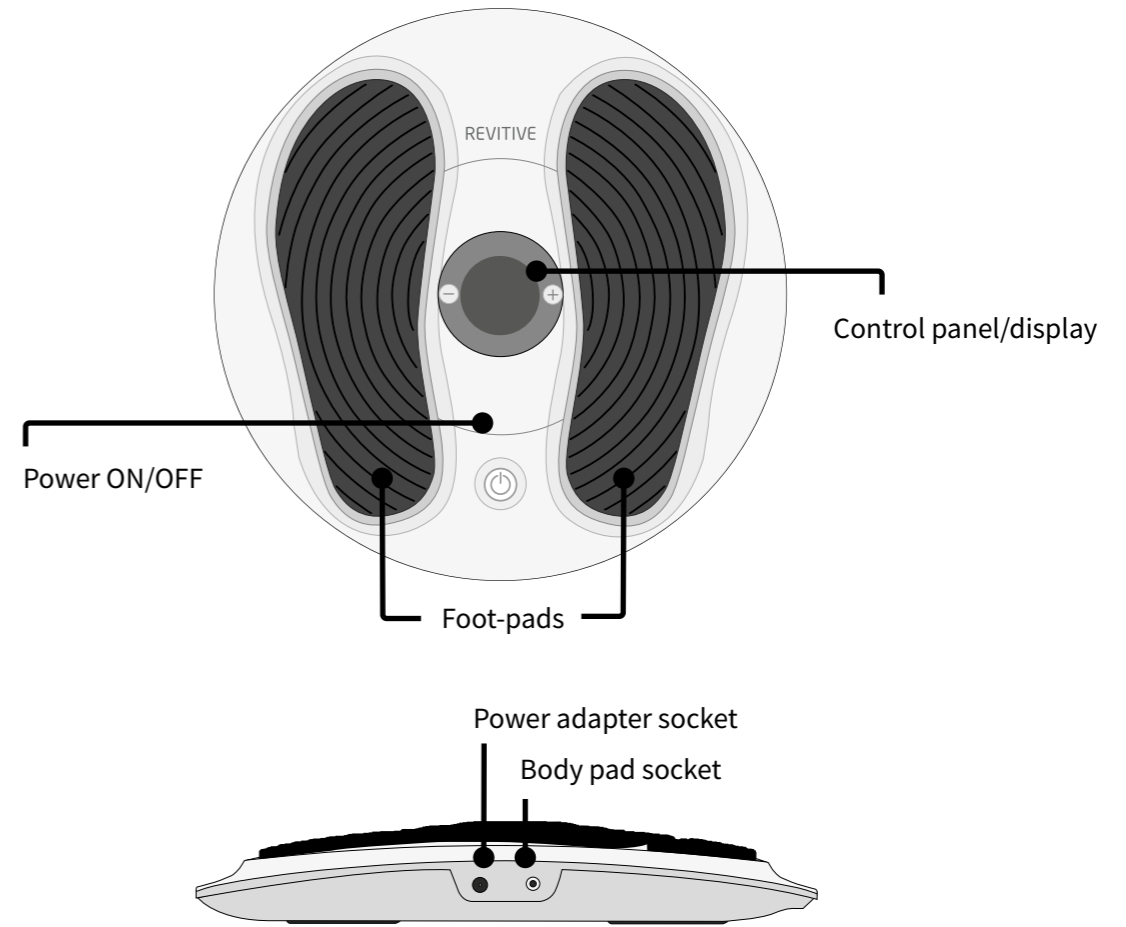


## 4 Electrode pad cord Cable length 150cm



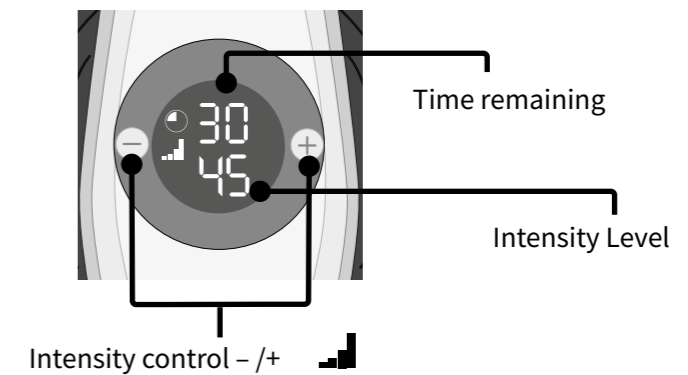
# Parts and Controls

## Parts of Revitive Essential



## Controls of Revitive Essential

Control panel



## Intended use:

Revitive is intended to be used for electrical stimulation of the muscles of the lower leg for the purposes of supporting muscle function, and supporting and improving blood circulation. In addition Revitive is intended to be used for electrical stimulation of sore and aching muscles to relieve pain. Revitive is intended for home use for 30 minutes per treatment with a maximum of 3 hours treatment time per day as required.

## Indications for use

- To temporarily increase local blood circulation in healthy leg muscles.
- To stimulate healthy muscles in order to improve and facilitate muscle performance
- For temporary relief of pain associated with sore and aching muscles in the shoulder, waist, back, upper extremities (arms) and lower extremities (legs) due to strain from exercise or normal household duties

## How Revitive works

Revitive delivers electrical stimulation to your feet via a pair of cushioned foot pads, while you are seated. The electrical stimulation causes muscles in your calf and foot to contract, which helps to increase circulation in your lower legs.

Revitive has been developed so that it is comfortable for you to use.

Revitive can also deliver electrical stimulation to the knees, shoulders, back or arms, by using the Revitive Electrode Body Pads (sold separately).

**Visit [www.revitive.com](http://www.revitive.com) for more information**

## Read all instructions before use

### Who should not use Revitive

Revitive should **not** be used by some people.



#### Contraindications, do **not** use if:

- You have a cardiac pacemaker, implanted defibrillator, or other implanted electronic device because this may cause electric shock, burns, electrical interference, or death
- You are pregnant
- You are being treated for, or have the symptoms of, an existing Deep Vein Thrombosis (“DVT”)

Long periods of inactivity can put you at greater risk of developing Deep Vein Thrombosis (DVT). DVT is a blood clot and usually occurs in a deep leg vein. If part of the DVT breaks off it may lead to potentially life-threatening complications such as pulmonary embolism.

If you have been inactive for prolonged periods and suspect you may have a DVT, consult your doctor immediately. To prevent dislodging the clot do not use Revitive.

In some cases of DVT there may be no symptoms. However it is important to be aware of the symptoms that may include:

- pain, swelling and tenderness in one of your legs (usually your calf)
- a heavy ache in the affected area
- warm skin in the area of the clot
- redness of your skin, particularly at the back of your leg, below the knee

Consult your doctor as soon as possible if you show any signs of the above symptoms.

# Important Safeguards

## Warnings

- Revitive is **not** intended to manage or reverse any underlying condition or provide long-term results, it is intended to provide relief of symptoms

### **Consult with your doctor BEFORE using this device if:**

- you are in the care of a doctor
- you have a history of heart problems because the device may cause lethal rhythm disturbances to the heart in susceptible individuals
- you are experiencing cramping leg pain that occurs during walking
- you have slow healing wound or wounds and ulcers (open sores) on your feet and legs that don't heal
- you have loss of feeling in the hands or feet and/ or loss of muscle mass in your legs
- you have had medical or physical treatment for your pain, or suffer from severe pain, such as burning pain, in your legs and feet that continues even when you're resting.
- you have suspected or diagnosed heart disease
- you have suspected or diagnosed epilepsy
- you are unsure about the suitability of the Revitive for you
- you are unsure about the cause of your symptoms.

### **If your conditions worsen:**

- If your condition worsen during or after use of the Revitive devices, it is up to you to seek the necessary medical attention.

### **If you have a metallic implant:**

- If you have a metallic implant, you may experience pain or discomfort near the implant when applying electrical stimulation, if this should occur discontinue use and seek advice from your doctor
- The electrical stimulation may feel more intense close to a metallic implant. It is safe to continue use provided no pain is experienced. You may need to adjust the intensity to a comfortable level.

## Warnings

### **Do not use the Body Pads on your head, face, neck or chest:**

- There is a chance that serious health problems, and in rare cases death, may be caused by using the Body Pads on your head, face, neck or chest
- There is a chance that using the Body Pads on your head, face or neck may cause closure of the airway, difficulty in breathing, or adverse effects on heart rhythm or blood pressure
- The introduction of electrical current into the chest may cause rhythm disturbances to your heart, which could be lethal
- Application of the electrodes near the thorax (chest) may increase the risk of cardiac fibrillation
- Use Body Pads only on parts of your body as directed in this guide.

### **Do not apply foot-pads or Body Pads directly on these areas:**

- On open wounds or rashes, swollen, red, infected, or inflamed areas or skin eruptions (such as phlebitis, thrombophlebitis, varicose veins, cellulitis)
- If the areas are cold and numb, turning red and then black, and/or beginning to swell and produce foul-smelling pus with severe pain (gangrene)
- On or close to, malignant tumours
- On areas treated with radiotherapy (within the past 6 months)
- On reproductive organs
- **Avoid** areas that are pale, shiny, smooth and dry
- On opposing thighs and refer to pad placement diagrams in this User's Manual for correct placement

# Important Safeguards

## Warnings

### When applying foot-pads or body pads:

- Apply stimulation only to normal, intact, healthy skin, and avoid areas that are pale, shiny, smooth and dry
- Electrode Body Pads are for single person use only. Do **not** share Body Pads with others
- Do **not** use Body Pads after their use by date. There is a chance you may experience skin irritation or burns beneath the Body Pads
- Some people may experience skin irritation or hypersensitivity due to electrical stimulation or electrical conductive medium. The irritation can usually be reduced by using an alternative conductive medium (gel) or alternate electrode placement
- Ensure that balm/gel/moisturiser is evenly applied and thoroughly absorbed into the skin before applying stimulation. There is a chance that uneven application of a balm/ gel/ moisturiser could increase the risk of skin irritation or burn, when using the electrical stimulation.
- Do not use when the body pads are open circuited (e.g., when the pads are held in your hands).
- Do not remove electrodes when stimulation is being applied (to avoid unintended, possibly hazardous, stimulation pathways).
- Begin at the lowest intensity setting. Place feet on the device and gradually begin to increase the intensity. Never start at a high level of intensity.
- Keep feet on the device at all times, start at lowest intensity and slowly increase the intensity. Do not remove feet during treatment or place feet on the device after the intensity has been increased.
- Symptoms may worsen during the initial treatment phase before getting better. This may occur if the body has not yet adjusted to increased muscular activity and blood circulation. If this occurs, reduce the intensity and the duration of treatment which will reduce the initial symptoms. If symptoms persist consult with your doctor

## Warnings

### When not to use Revitive:

- There are times you should not use Revitive. Do not use Revitive:
  - with electronic monitoring equipment (such as cardiac monitors, ECG alarms), which may not operate properly when the electrical stimulation device is in use
  - when you are in the bath or shower
  - while you are sleeping
  - while you are driving, operating machinery, or during any activity in which electrical stimulation can put you at risk of injury

# Important Safeguards

## Cautions

### When applying stimulation:

- Be careful when applying stimulation:
  - over areas of skin that lack normal sensation - be careful not to overstimulate the area. Check for signs of skin irritation (redness), bruising or pain. If in doubt consult your doctor
  - over the abdomen during menstruation, or pregnant uterus
  - after recent surgical procedures as stimulation may disrupt your healing process
  - if you are likely to bleed internally, such as following an injury or fracture – use a low intensity and/or shorter time to avoid over-stimulation
  - after a long period of immobility or inactivity – use a low intensity and shorter time to avoid over-stimulation or muscle fatigue
- This product is not intended for use by persons with reduced physical, sensory or mental capabilities, unless they are supervised by a person responsible for their safety
- Use this device only with the leads, electrodes and accessories recommended by the manufacturer.
- It is possible Revitive may reduce the sensation of pain that would normally act as a warning of an underlying problem
- If your pain does not improve, gets worse or continues for more than 5 days, stop using the device and seek advice from your doctor
- The long-term effects of electrical stimulation are unknown.

## Cautions

### Additional Cautions

- Electrical nerve stimulators are not a substitute for pain medications and other pain management therapies
- Electrical nerve stimulators are not effective for pain of central origin, including headache
- Electrical nerve stimulator devices have no curative value
- Electrical nerve stimulators are a symptomatic treatment and, as such, suppresses the sensation of pain that would otherwise serve as a protective mechanism
- Effectiveness is highly dependent upon patient selection by a practitioner qualified in the management of pain patients
- The long-term effects of electrical stimulation are unknown
- Since the effects of stimulation of the brain are unknown, stimulation should not be applied across the head, and electrodes should not be applied on opposite sides of the head
- The safety of electrical stimulation during pregnancy has not been established
- Use caution following recent surgical procedures when stimulation may disrupt the patient's healing process
- Patients with suspected or diagnosed heart disease should follow precautions recommended by their physicians
- Patients with suspected or diagnosed epilepsy should follow precautions recommended by their physicians.

# Important Safeguards

## Safety Precautions

- **Do not stand on the machine. Use only when sitting down**
- Use the device only for its intended purpose
- Do not expose the device to extreme heat
- Do not spill liquid on the device or its accessories
- Do not overload the electrical outlet
- Keep device out of the reach of children
- Keep power cords and cables out of the reach of children to prevent risk of strangulation
- Revitive may be used by multiple persons, ensure device is cleaned after each use
- Use Revitive only with the leads, electrodes, and accessories supplied by, or purchased from the manufacturer
- Check body pads, cords and cables periodically for damage
- Do not open Revitive or repair it yourself. This will invalidate your warranty and may serious harm
- In the unlikely event your Revitive malfunctions, disconnect it from the power source and contact your nearest authorized agent
- Revitive has passed the required tests for EMI, it may still be affected by excessive emissions and/or may interfere with more sensitive equipment
- After any exposure to hot or cold temperatures outside the specified operating range of 50 - 104°F allow the product to re-adjust to the recommended operating temperatures to ensure continued product performance.

## Adverse reactions

- Skin irritation and burns beneath the electrodes have been reported with the use of powered muscle stimulators
- You should stop using the device and should consult with your physician immediately if you experience adverse reactions from the device.

**Save these instructions**



## How do I get the most from Revitive?

### For best results:

- Use **Revitive foot-pads for at least 30 to 60 minutes each day**, 7 days a week.
- It is important to use Revitive at a high enough intensity to give you a strong comfortable muscle contraction. Most people achieve a strong muscle contraction **over intensity level 30** (intensity range 1-50).
- It can take **up to 8 weeks** to reduce symptoms.

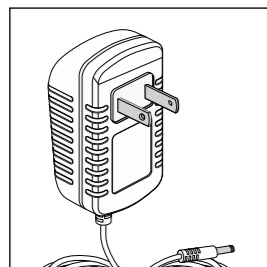
Do not use Revitive for more than 6 sessions of 30 minutes (or the equivalent) per day.

## Step 1: Setting up Revitive for the first time

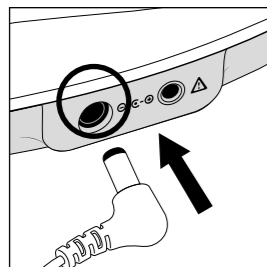
### a Remove all parts from the carton:

- Revitive Essential
- Power adapter
- Electrode Body Pads
- Body pad cords

See What is inside the Box? pages 4-5 to help identify the parts



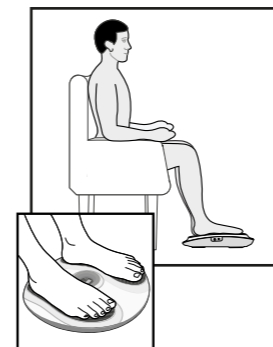
### b Locate the power adapter.



### c Plug the small end of the power cord into the opening on the side of the Revitive.

### d Plug the power adapter into the nearest electrical socket.

Sit with **both bare feet on the foot pads**



## Step 2: Using the Foot-Pads

### a Get into a comfortable seated position. For best results sit with your knees and ankles at right angles to your body

### b Place Revitive on the floor in front of you.

**Never stand on the Revitive unit.**  
Revitive is designed to be used while seated.

### c Place both bare feet on the foot pads.

Make sure you remove all footwear, including socks/stockings.

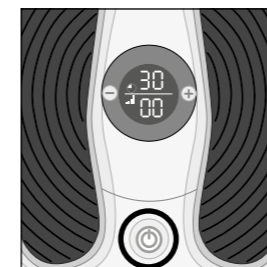
### d If desired, apply a moisturising lotion to the soles of your feet.

Hint: Applying a moisturising lotion to the soles of the feet before using Revitive can help improve the delivery of electrical stimulation.

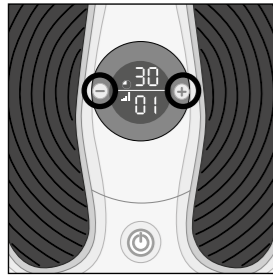
### e Press the power button on the Revitive.

You will hear a beep and the display lights will light up. The ⌚ time will read 30 minutes and 📊 Intensity will read 00.

To turn off the device at any time during operation, press the power button.



# Instructions for use



- f** Press the (+) Intensity Control one time to start stimulation.  
Press the (+) button to increase the level.  
Press the (-) button to decrease the level.

- g** Ensure you familiarise yourself with the feeling of Electrical Muscle Stimulation (EMS). Use on a low intensity for 30-60 minutes once per day for a few days.

Set the intensity at a level where you can feel the stimulation in your feet and which creates a calf contraction.

It is normal to feel tingling or varying sensations in your calf muscles.

Revitive does **not** vibrate.

- h** After a few days of familiarisation, use a higher intensity that provides you with **strong but comfortable calf muscle contractions**.

Most people experience a strong contraction at intensity level 40 or over. You can set the intensity between 1-50.

Please note that the intensity required may vary from day to day.

If you feel pain or discomfort:

- Remove one or both feet from the foot-pads to stop the stimulation.
- Lower the intensity of the foot-pads using the (-) Intensity level button on the control panel before replacing your feet on Revitive.

- i** When Revitive times out, the Time display reads 00 and you will hear three beeps, and the device will switch itself off automatically.

**Important:** the foot pads will not produce a stimulation if the body pad cord is plugged in. To resolve this, remove the body pad cords.

**FOR BEST RESULTS**

USE DAILY

**30-60** MIN

INTENSITY **30+**

FOR **60** DAYS

# Instructions for use

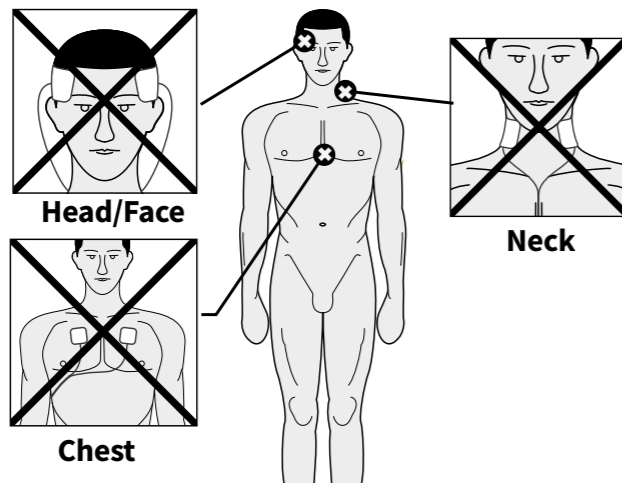
## Targeting other areas of the body

**Important:** the foot pads will not produce a stimulation if the Electrode Body Pads are plugged in.

Revitive Electrode Body Pads, used to deliver electrical stimulation to the knees, thighs, shoulders, or back are included with every Revitive.

Electrode body pads are for single person use only. Do **NOT** share body pads with others.

### ❌ DO NOT PLACE BODY PADS ON YOUR:



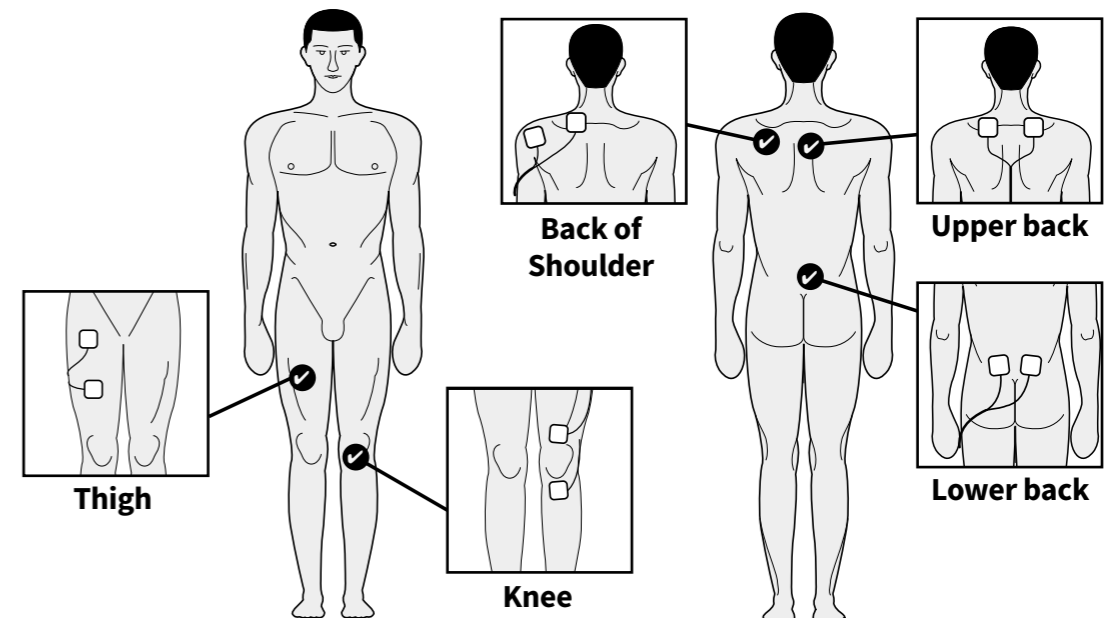
There is a chance that serious health problems, and in rare cases death, may be caused by using the body pads on your head, face, neck or chest.

- There is a chance that using the body pads on your head, face or neck may cause closure of the airway, difficulty in breathing, or adverse effects on heart rhythm or blood pressure.
- The introduction of electrical current into the chest may cause rhythm disturbances to your heart, which could be lethal.
- Use body pads only on parts of your body as directed in this guide.

**Refer to the Risks on page 8 before using the body pads.**

**a** Select the area you wish to apply electrical stimulation.

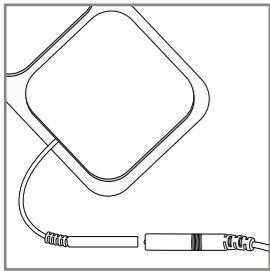
✔ Example placements are shown below:



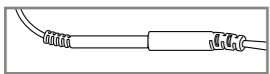
**b** Clean and dry the area where you will place the body pads.

**c** Make sure Revitive is switched off. If the control panel is still illuminated, press the power button and turn Revitive off.

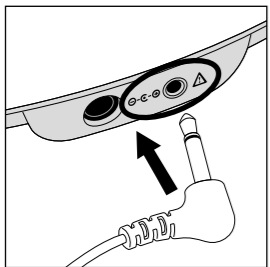
# Instructions for use



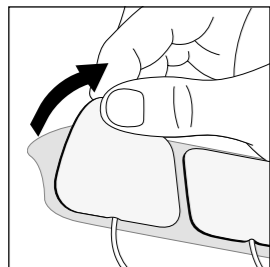
- d** Attach the ends of the body pads to the body pad cords.



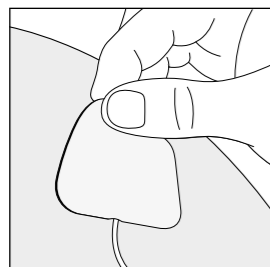
**Press connectors until no gap is between them.**  
Leaving a gap may cause discomfort.



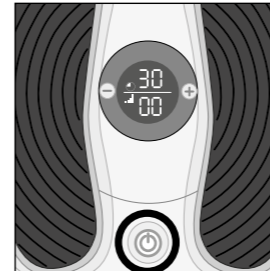
- e** Plug the other end of the body pad cord into the opening on the side of Revitive




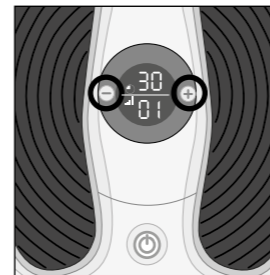
- f** Remove the plastic liner from the body pads, by peeling it off carefully. Replace the body pads onto the plastic liner after use.




- g** Press the body pads on the area(s) you wish to apply electrical stimulation, as shown on page 18, gently pressing the adhesive side against the skin.





- h** Press the power button on the Revitive.  
You will hear a beep and the display lights will read  30 minutes.  
To turn off Revitive at any time during operation, press the power button on the Revitive .





- i** Press the  (+) Intensity Control, one time, to start stimulation.  
Press the (+) button to increase the level.  
Press the (-) button to decrease the level.

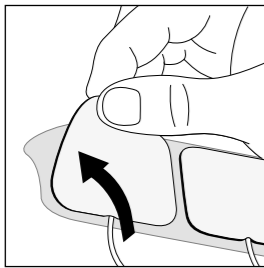
- j** Use an intensity that provides you with strong but comfortable muscle contraction and note that the intensity required may vary from day to day.  
It is normal to feel tingling or varying sensations in your muscles.

If you feel pain or discomfort:

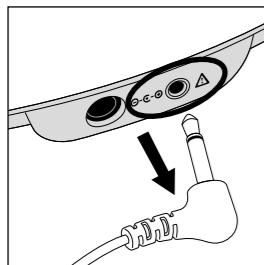
- Lower the intensity of the Body Pads using the  (-) Intensity Control.
- You can also choose to stop therapy before the end of the 30 minute session to avoid skin irritation. You can do this by pressing the  power button.

- k The  Time display will start to count down in minutes as Revitive cycles through its program.
- l When Revitive times out, the  Time display reads 00 and you will hear three beeps, and the device will switch itself off automatically.
- m Gently peel the body pads from the skin.

**Do not pull the body pads off the skin using the body pad cords as this may damage the cords.**



- n Replace the body pads onto its plastic liner after use.



- o Unplug the body pad cord from the opening on Revitive.  
You do not need to detach the body pads from the body pad cords.

## Replacing the Electrode Body Pads

The body pads are reusable up to 20-30 applications. If the body pads start to lose their adhesiveness, rub a few drops of water into the surface. Replacement Electrode Body Pads can be obtained via [www.revitive.com](http://www.revitive.com)


## Cleaning and storing Revitive

- a Press the power button and turn Revitive off.
- b Wipe down the foot pads with a soft damp cloth.  
Do not clean with chemicals.  
Do not immerse Revitive in water.
- c Store Revitive in a cool, dry and dust-free location.  
Store out of direct sunlight.
- d Store the body pads in a dry and ventilated location.  
Store out of direct sunlight.  
You do not have to detach the body pads from the body pad cords to store them.

**Note:** In the case of multiple users, ensure to clean the device after each use.

# Troubleshooting

Problem	Possible Cause	Solution
<b>Revitive is on (lights illuminated on the LED display) but I cannot feel the electrical stimulation through the foot pads.</b>	Not placing both bare feet on the foot pads at the same time.	Ensure that your feet are bare and each foot is placed on each of the foot pads at the same time. Keep increasing the  intensity up to a maximum of 50 until you feel the stimulation.
	Your feet may be dry.	Moisturize the soles of your feet to improve conductivity and stimulation and try the procedure again. You may also have to increase the  intensity level.
	You may be dehydrated.	Drink plenty of water before and after using the device. The device uses your body to create the electrical circuit. Water is an excellent conductor of electricity and if your body is less hydrated (below 60%) then the stimulation may be less. Therefore it is important to always remain well hydrated.
	The  intensity level may be on too low a setting.	This is a very safe device. Keep increasing the  intensity level towards 50 until you feel the stimulation. You may find that you have to increase the  intensity level as you get used to the therapy. The aim is not to get to 50 but to find a setting that is comfortable for you.
	The electrode body pads are connected.	Turn off the device and disconnect the body pad cords from the device and try again
	If, having tried the solutions above, you still cannot feel the stimulation:	Test the device by placing one hand across both footpads at the same time (The heel end of the footpads is easiest). With your other hand, and starting from zero, increase the  intensity level until you can feel the stimulation. If you can feel the stimulation through your hand then the device is working. If on 50 you still cannot feel the stimulation then please contact your authorised dealer.

Problem	Possible Cause	Solution
<b>No power or lights to Revitive when it is switched on.</b>	Power adapter not switched on at the electrical outlet or power adapter not plugged into device properly.	Check electrical outlet power is switched on and the power adapter is plugged into the device correctly. If still not working – contact your authorised dealer.
<b>Revitive is not vibrating.</b>	REVITIVE IS NOT DESIGNED TO VIBRATE.	
<b>My legs are aching after treatment.</b>	You may have the  intensity on too high a setting and your muscles are being overworked.	Leave adequate time after each treatment to allow the muscles to recover (just like after vigorous exercise!). On your next session start on a lower setting (where you can feel the mild electrical stimulation and it is comfortable) and reduce the duration until your muscles have acclimatized to the stimulation.

**FOR BEST RESULTS**

**USE DAILY**


 **30-60** MIN

 **INTENSITY 30+**

 **FOR 60** DAYS

For more information including Frequently Asked Questions, please visit [www.revitive.com](http://www.revitive.com)

# Technical Specifications

Name of product	Revitive Essential
Model	RLV
Weight	1.13kg
Dimensions	Ø 355 mm x 77(D) mm
Power Consumption	5W
<b>Power Source:</b>	
AC adapter – UL (Underwriters Laboratories) Safety Mark	
Input Output	100-240V AC, 50/60Hz, 0.18A 5v DC, 1.0A





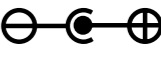


## Output Specifications:

Waveform	Monophasic		
Shape	Square symmetrical with polarity reversal		
Maximum Output Voltage (+/- 15%) :	@500Ω	Foot: 21.5Vp	Body: 21.5Vp
	@2kΩ	Foot: 55Vp	Body: 62.5Vp
	@10kΩ	Foot: 65Vp	Body: 85Vp
Maximum Output Current: (+/- 15%) :	@ 500Ω	Foot: 43mA	Body: 43mA
	@2kΩ	Foot: 27.5mA	Body: 31.3mA
	@10kΩ	Foot: 6.5mA	Body: 8.5mA
Pulse Duration (+/- 10%) :	Foot: 450 or 970µs (Mode 7) Body 455µs		
Frequency (+/- 10%) :	Foot: 20 to 44Hz, Body: 20 to 44Hz		






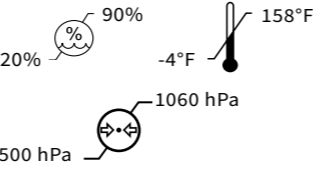
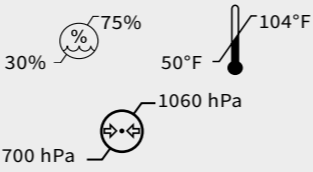





# Technical Specifications & Symbols

Net Charge @ 500Ω	[0.001]mC	
Maximum Phase Charge @ 500 Ω	Foot: 18µC	Body: 18µC
Maximum Current Density	Foot: 0.011 mA/cm <sup>2</sup>	Body: 0.084 mA/cm <sup>2</sup>
Maximum Power Density @ 500Ω	Foot: 0.68 mW/cm <sup>2</sup>	Body: 1.66 mW/cm <sup>2</sup>
Burst Mode:	a. Pulses per burst	Foot: 32-328 Body: 32-328
	b. Bursts per second	Foot: 0.11 - 0.24 Body: 0.1 - 0.2
	c. Burst duration	Foot: 3.2 - 8.3s Body: 3.2 - 8.3s
	d. Duty Cycle	Foot: 0.75 – 0.89 Body: 0.75 – 0.89
ON Time	Foot: 1.9 - 8.3s	Body: 1.9 - 6.3s
OFF Time	Foot: 1.0 - 1.50s	Body: 1.0s

Disposal: At the end of product life do not throw this product into normal household garbage, but take it to a collection point for the recycling of electronic equipment.

<b>Contraindications, Warnings and Cautions</b> Make sure you understand these before using the Revitive	
<b>Power</b>	
<b>Time Remaining</b>	
<b>Intensity Level</b>	
<b>Center Positive Polarity</b>	
<b>Class II medical electrical equipment double insulated</b>	
<b>FCC mark</b> Certification mark employed on electronic products manufactured or sold in the United States which certifies that the electromagnetic interference from Revitive is under limits approved by the Federal Communications Commission	

# Symbols

Type BF medical electrical equipment	
Legal manufacturer of the device	
Ingress Protection Rating	IP21
Consult instructions for use	
Do not dispose into normal household garbage. Take to a collection point for the recycling of electrical equipment	
Device serial number including year (YYYY) and month (MM) of manufacture can be found on the box and back of unit	SN #YYYYMMXXXX
Item number	REF
Use-by date	 YYYYMMDD
Humidity, temperature and air pressure limit for storage and transport	 <p>90% 158°F 20% -4°F 1060 hPa 500 hPa</p>
Humidity, temperature and air pressure limit for operating conditions After any exposure to hot or cold temperatures outside the specified operating range of 50 - 104°F allow the product to re-adjust to the recommended operating temperatures to ensure continued product performance.	 <p>75% 104°F 30% 50°F 1060 hPa 700 hPa</p>
Energy Efficiency Grade 5	
Indoor Use Only	
Lead wires comply with the Performance Standard for electrode lead wires (21 CFR part 898)	
Not made with natural rubber latex	
Do not disassemble	

# Your international two year guarantee

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to this back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product:

Model no: .....

Serial no: .....

All Revitive devices are individually tested before leaving the factory. In the unlikely event of any device proving to be faulty within 30 days of purchase, it should be returned to the place of purchase for it to be replaced.

If the fault develops after 30 days and within 24 months of original purchase, you should contact your local distributor quoting model number and Serial number on the product, or write to your local distributor at the address shown.

You will be asked to return the product (in secure, adequate packaging) to the address shown with a copy of proof of purchase.

Subject to the exclusions set out below (see Exclusions), the faulty device will then be replaced and dispatched usually within 14 working days of receipt.

If, for any reason, this item is replaced during the 2-year guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore, it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2-year guarantee, the device must have been used according to the manufacturer's instructions supplied.

## EXCLUSIONS:

1 Actegy Ltd, manufacturer of Revitive devices, shall not be liable to replace the goods under the terms of the guarantee where:

- The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
- The device has been used on a voltage supply other than that stated on the product or used with a power adaptor other than the one supplied with the product.
- Repairs have been attempted by persons other than our service staff (or authorized dealer).
- The device has been used for hire purposes or non-domestic use.
- The device is second hand.

2 Actegy Ltd are not liable to carry out any type of servicing work, under the guarantee.

3 Accessories such as Electrode pads are not covered by the guarantee.

4 Batteries and damage from leakage are not covered by the guarantee.

5 This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer.

To activate your free 2-year warranty please register your device at:  
[www.revitive.com/myrevitive](http://www.revitive.com/myrevitive)



# Get the most out of life

## Legal Manufacturer



 **Actegy Ltd**  
1 West Point  
Western Road  
Bracknell, RG12 1HJ  
United Kingdom  
Tel: +44 (0)800 014 6377

## Country Contact & Distributor:

United States  
Actegy Health Inc  
6400 Shafer Court, Suite 225  
Rosemont, IL 60018

Toll free: 1-877-260-3114

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