

EN User manual

Register your product and get support at

www.voicetracer.com



Table of contents

1	Important safety information 1.1 Safety instructions	<u>.</u>
2	About this user manual	7
	2.1 Symbols used	7
3	VoiceTracer	3
	3.1 Product highlights	8
	3.2 What's in the box	9
	3.3 Product overview	10
	3.3.1 Front and rear sides	10
	3.3.2 Keys	11
	3.4 Start-up screen	12
	3.4.1 Menu overview	13
4	First steps	14
	4.1 Inserting the batteries	14
	4.2 Power on/off	15
	4.3 Initial installation process	15
	4.3.1 Setting date & time	15
	4.4 Enabling/disabling the keypad lock	16
	4.5 Accessories	16
	4.5.1 Connecting the headphones	16
	4.5.2 Connecting an external microphone	17
	4.6 Connecting to a computer	17
	4.6.1 Transferring files from or to the device	18
	4.6.2 Disconnecting from a computer	18

5 Rec	ord	1'
5.1 F	Recording settings	1
5.1.	1 Displaying the remaining recording time	2
5.1.2	2 Recording using an external microphone	2
6 Play	rback	2
6.1 S	Selecting a recording	2
6.2 F	Playing a recording back	2
6.3	Quick search	2
6.4 F	Repeating playback	2
6.4.	1 Endless loop / sequence repeating	2 2 2 2 2 2
6.5 F	Protecting a recording / lock file	2
6.6 L	Jnprotect / unlock file	2
7 Del	ete	2
7.1	Deleting recordings on the device	2
7.2	Deleting all recordings in the folder	2
8 Sett		2
8.1 F	Recording settings	2
8.1.	1 Setting recording quality	2
8.1.2	2 Enabling/disabling the record indicator	2
8.1.3	3 Setting microphone sensitivity	2
8.1.4	4 Monitoring during recording	2
8.1.	5 Setting auto divide	
8.2	Device settings	2
8.2.	1 Enabling/disabling key and signal tones	2
8.2.2	2 Auto-off	2
8.2.3	3 Setting date & time	2
9 Ser	vice	2

9.1 Service functions	28		
9.1.1 Memory formatting	28		
9.1.2 Device reset	28		
9.1.3 Displaying the remaining memory space	28		
9.2 Replacing batteries or rechargeable batteries			
9.3 Updating the firmware			
9.3.1 Displaying the firmware version	2		
9.4 Troubleshooting	30		
10 Appendix	3,		
10.1 Technical data			

1 Important safety information

Do not make any adjustments and modifications that are not described in this manual. Follow all safety instructions to ensure proper operation of the device. The manufacturer assumes no liability for damages resulting from non-compliance with the safety instructions.

1.1 Safety instructions

- Protect the device from rain or water to prevent a short circuit.
- Do not expose the device to excessive heat caused by placing it on a heating device or in direct sunlight.
- Protect the cables from damage by being trapped, particularly at the plugs and where cables exit the housing.
- Back up your data and recordings. The manufacturer cannot be held responsible for any loss of data.
- Do not perform any maintenance operations that are not described in this user manual. Do not disassemble the device into its component parts to carry out repairs. The device may only be repaired in authorised service centres.

1.1.1 Batteries and rechargeable batteries

- · Only use AAA batteries with the device.
- Never try to recharge alkaline or non-rechargeable batteries.
- Remove batteries or rechargeable batteries from the device if it
 will not be used for an extended period of time. The device can be
 damaged by leaking batteries or rechargeable batteries.
- Do not remove batteries or rechargeable batteries from the device while it is recording. If you do this, data may be damaged or lost.
 Device malfunctions may also occur.
- Batteries and rechargeable batteries contain substances that may
 pollute the environment. Used batteries and rechargeable batteries
 should be disposed of at an official collection point.

1.1.2 Hearing protection

Observe the following guidelines when using headphones:

- Set the volume to a moderate level and do not use headphones to listen for excessively long periods of time.
- Be particularly careful to avoid adjusting the volume to a level that your hearing cannot deal with.
- Do not turn the volume up so high that you cannot hear what is going on around you.
- In potentially dangerous situations you must be very careful, or temporarily discontinue use.
- Do not use headphones while operating a motorised vehicle, cycling, or skateboarding, etc. You could be a hazard to yourself and other road users, and possibly be breaking the law.

1.1.3 Maximum sound power

 The manufacturer guarantees compliance with the maximum sound power of its audio players as determined by relevant regulatory bodies, but only with the original model of headphones supplied. If you need to replace these headphones, we recommend contacting your dealer to order the respective original Philips model.

1.1.4 Legal restrictions on recording

- The use of the device's recording function is subject to the legal restrictions that may apply in your country. You should also respect the privacy and personal rights of the third parties if you record talks or lectures.
- Please note that, in certain countries, you may be legally required
 to inform the person you are conversing with on the telephone
 that you are recording the conversation, or that the recording of
 telephone conversations is illegal. Please check if the use of such
 data is legal in your country prior to recording telephone calls.

2 About this user manual

You can find a quick overview of your device in the following pages. For detailed description, see the following chapters of this user manual. Read this user manual carefully.

2.1 Symbols used



Tip

 This symbol identifies information that helps you to use your device more efficiently and simply.



Note

• This symbol indicates notices which you must observe when handling or operating the device.



Caution

This symbol warns of damage to the device and possible data loss.
 Damage can be caused by improper handling.

A

Warning

 This symbol warns of danger to persons. Bodily injury or damage could be caused by improper handling.

Table of contents

About this user manual

3 VoiceTracer

We are delighted that you have chosen a Philips device. Visit our website for comprehensive support such as user manuals, software downloads, warranty information and much more: www.voicetracer.com.

3.1 Product highlights

- Super-fast USB transfer of recordings and data
- USB mass storage ensures optimum compatibility
- Fast and simple file management using four folders

8 VoiceTracer Table of contents

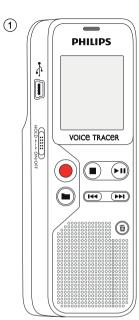
3.2 What's in the box

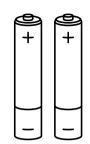
- (1) Device
- (2) Two AAA batteries
- (3) Quick-start guide
- 4 USB cable to connect to a computer



Note

• If any item is missing or damaged, please contact your distributor.





2

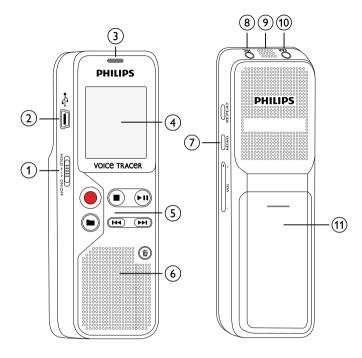
Quick
Start
Guide



3.3 Product overview

3.3.1 Front and rear sides

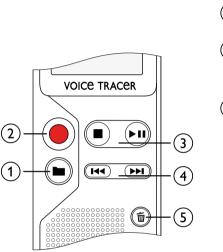
- ON/OFF switch / HOLD (keypad lock)
- Micro USB port for computer connection
- Status LED:
 - Red device is recording
 - Green device is playing back
 - Yellow data is being transferred to/from the computer
- Display
- Operating panel with keys
- Speaker
- Operating panel with keys
- External microphone socket, (stereo jack, 3.5 mm)
- Microphone
- 4567890 Headphone socket (stereo jack, 3.5 mm)
- (11) Battery compartment

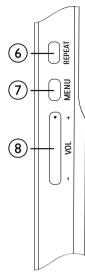


10 VoiceTracer Table of contents

3.3.2 Keys

- Stop mode: Change folder
- Start recording (record key), confirm selection
- Stop playback (stop key), close menu
 - ▶ Play recording back (playback key), Pause playback (pause playback), Menu navigation: call next menu tab, Long press:
- (4) Id Short press: jump to the previous recording Long press: fast seek rewind mode Menu navigation: Select setting
 - ▶▶■ Short press: jump to the next recording Long press: fast seek forward mode Menu navigation: Select setting
- (5) (6) (7) Delete recording (delete key)
- Endless loop / sequence repeating (REPEAT key)
- Call up menu functions (MENU key)
- Increase volume
 - Reduce volume





VoiceTracer 11 Table of contents

3.4 Start-up screen

- Playback/recording time / Remaining recording time / Menu entry
- ② Indicator for the remaining recording time (in stop mode press stop key ■)
- (3) Playback/recording: current number
- (4) ((0)) ► Playback, II Pause, ((0)) Record
- (5) HQ Set recording quality: SP, HQ /
 - /H Set microphone quality: /H high sensitivity (longer distance), /L low sensitivity (shorter distance)
- (6) A Selected folder A, B, C, D
- (7)

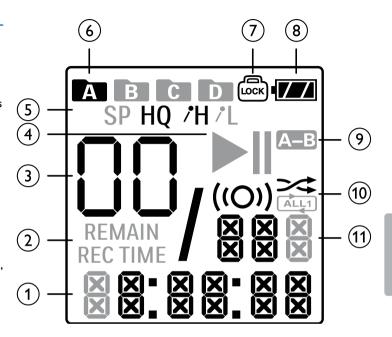
 Keypad lock: lock symbol
- (8) Battery charge level
- 9 A=B -Endless loop: repeat selection/sequence
- (10)

 Set repeat mode:

 ¬ no repeat,

 ¬ repeat folder playback,

 ¬ repeat file playback
- 11) Total number of recordings in the folder / menu option



12 VoiceTracer Table of contents

3.4.1 Menu overview



Note

- In stop mode (start-up screen), press MENU, for at least two seconds to call the menu.
- Repeatedly press ►II, to select one of the following menus.

Setting recording quality

Enabling/disabling the record indicator

Setting microphone sensitivity

Monitoring during recording

Enabling/disabling key and signal tones

Auto-off

Setting date & time

Memory formatting

Device reset

Setting auto divide

Displaying the remaining memory space

Table of contents

VoiceTracer 13

4 First steps

Use the installation guide on the following pages to start using your device quickly and easily.



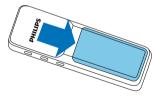
Caution

 Follow the instructions on handling the device, especially the batteries and rechargeable batteries (see also chapter 1.1.1 Batteries and rechargeable batteries, page 5).

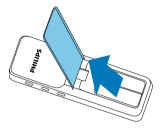
4.1 Inserting the batteries

Your device is supplied with two AAA batteries.

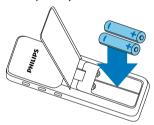
1 Slide the battery compartment cover downwards.



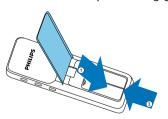
2 Fold the cover out.



Insert the batteries or rechargeable batteries into the device as shown. Ensure correct polarity!



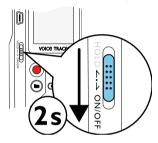
4 Fold the cover in. Push the cover up until it engages.



14 First steps Table of contents

4.2 Power on/off

- 1 Slide the on/off switch on the side of the device downwards for approximately two seconds.
 - → The device turns on and the start-up screen is displayed.



2 To power off, pull down the power switch on the side of the device again and hold for about two seconds.



Note

 The device switches itself off automatically if no key is pressed within a pre-set period of time (see also chapter 8.2.2 Auto-off, page 26).

4.3 Initial installation process

When using for the first time, you must set the date and time of the device.

4.3.1 Setting date & time

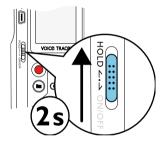
Follow the description in the chapter "Setting date & time" (see also chapter 8.2.3 Setting date & time, page 27).

Table of contents First steps 15

4.4 Enabling/disabling the keypad lock

The keypad lock deactivates all keys on the device. The timer function of the device continues to function.

- 1 Slide the HOLD switch up into the HOLD position to lock the keypad of the device.
 - → The lock symbol @ appears on the display.



2 Slide the HOLD switch down to the Off position to disengage the HOLD.

4.5 Accessories

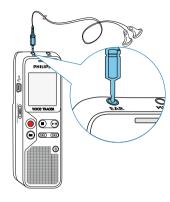
4.5.1 Connecting the headphones



Warning

- Set the volume to a moderate level and do not use headphones
 to listen for excessively long periods of time. Exposure to intense
 sound can cause hearing damage. Observe the Hearing safety
 instructions (see also chapter 1.1.2 Hearing protection, page
 6).
- 1 Turn down the volume of the device before you plug in the headphones.
- Insert the stereo jack into the headphone connection **EAR** on the top of the device.

16 First steps Table of contents



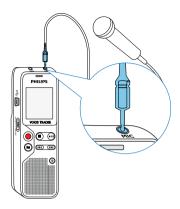
3 Turn up the volume until you reach a comfortable listening level.
The speaker is switched off when headphones are connected.

4.5.2 Connecting an external microphone



Note

- If you connect an external microphone to the device, the recording source will switch automatically and the device microphone will turn off.
- 1 Stop the recording currently in progress.
- 2 Insert the jack into the microphone connection MIC on the top of the device.



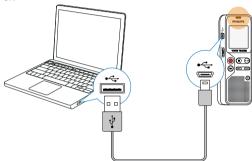
4.6 Connecting to a computer

You can select one of the following options once you have connected the device to a computer

• A USB mass storage device: You can use the File Explorer to access the device data without installing additional software. It is automatically displayed, similarly to a USB memory stick or card, as a mass storage device. It is a convenient way to store, back up and and move files. (see also chapter 4.6.1 Transferring files from or to the device, page 18).

Table of contents First steps 17

- 1 Plug the USB connector into a USB port on your computer.
- 2 Insert the micro USB plug into the USB port on the side of the device.
 - → The device is displayed as a mass storage device in File Explorer.





Caution

- Do not disconnect the device from the computer while files are transferred from or to the device (the status LED indicator flashes yellow when data is being transferred). This this may damage or corrupt the files.
- Do not format the drive of the device on a computer. If you want to delete all data, use the F
 (FORMAT) function (see also chapter 9.1.1 Memory formatting, page 28).

4.6.1 Transferring files from or to the device

You can use the File Explorer to access the device data without installing additional software. It is automatically displayed, similarly to a USB memory stick or card, as a mass storage device.

- 1 Connect the device to the computer as described.
- Open File Explorer.
 - The device is automatically displayed, similarly to a USB memory stick or card, as a mass storage device. The **Voice** folder on the device contains recordings.
- 3 Copy or move files to your computer or delete files to archive recordings and free up space on the device.



Caution

- Do not disconnect the device from the computer while files are transferred from or to the device (the status LED indicator flashes yellow when data is being transferred). This this may damage or corrupt the files.
- Do not format the drive of the device on a computer. If you want to delete all data, use the FMT (FORMAT) function (see also chapter 9.1.1 Memory formatting, page 28).

4.6.2 Disconnecting from a computer

- 1 Select Eject USB in File Explorer.
- 2 Disconnect the USB cable from the computer.

18 First steps Table of contents

5 Record

The device offers many features that you can use during recording or to improve the quality of a recording.

5.1 Recording settings

Before starting a recording, set the required recording quality and microphone sensitivity.



Caution

- Do not remove batteries or rechargeable batteries from the device while it is recording. If you do this, data may be damaged or lost. Device malfunctions may also occur.
- 1 In stop mode (start-up screen), press to select the desired folder for the recording.
 - \hookrightarrow The following symbols will be displayed, depending on the selected folder: \blacksquare , \blacksquare , \blacksquare , \blacksquare internal memory.
- 2 Point the built-in microphone toward the sound source and press
 - → The record/play indicator lights red. The display indicates the duration of the recording.
- 3 Press to pause recording.
 - → The record/play indicator will blink red.

- 4 Press the key to resume recording.
- 5 Press the key to stop recording.
 - → The device returns to stop mode.



Note

- Start a new recording: To stop the current recording and start a new one, press ▶►I.
- To prevent files becoming too big during a long recording, for example a meeting lasting several hours, you can automatically split recordings (see also chapter 8.1.5 Setting auto divide, page 26).
- Each folder can store up to 99 files. The size of the memory depends on the recording quality (see also chapter 8.1.1 Setting recording quality, page 24).

If the recording time or the number of files exceeds the available capacity, recording stops and a message is displayed. You cannot make any more recordings. Delete the recordings which you no longer require, or connect the device to a computer and transfer the files to your computer.



Tip

 Before starting a long recording session, replace or recharge the batteries before beginning.

Table of contents Record 19

5.1.1 Displaying the remaining recording time

1 In stop mode press the stop key ■.

→ The remaining recording time in the memory is shown in hours and minutes.

5.1.2 Recording using an external microphone

If you connect an external microphone to the device, the recording source will switch automatically and the device's microphone will be turned off.

20 Record Table of contents

6 Playback

6.1 Selecting a recording

- 1 In stop mode (start-up screen), press to select the desired folder for the recording.
 - The following symbols will be displayed, depending on the selected folder: A, B, C, D internal memory.
- 2 Press ▶▶■ while the device is stopped.
 - The position indicator jumps to the start of the next file.
- 3 Press I◄ while the device is stopped.
 - → The position indicator jumps to the start of the preceding recording.

6.2 Playing a recording back

- 1 Select the required file as described.
- 2 Press ►II to playback the selected file.
 - The record/play indicator will light green. During playback, the time indication for the recording is shown on the display.
- 3 Press the +/- buttons to adjust the volume.
- 4 Press the ►II key to pause playback.
 - The playback will stop and the green LED will start blinking.

- 5 Press ►II to continue playback from the previous position.
- 6 Press the key to stop playback..

6.3 Quick search

You can scan backward or forward in the current file at a fast speed. This allows to find a specific part of the recording.

- 1 During playback press and hold one of the two navigation keys I◄◀ or ▶►I.
 - → The selected recording is searched for at high speed in either forward or rewind mode.
- 2 Release the key

6.4 Repeating playback

You can automatically repeat playback of a certain file, folder or sequence (=loop).

- 1 Select the required file as described.
- 2 Press ►II to playback the selected file.
- 3 Press MENU briefly.
- 4 Using either I◄◄/ ▶▶I, select whether you wish either the playback of an individual recording or a folder to repeat automatically.

Table of contents Playback 21

- → The symbol of the selected repeat mode is displayed on the display:
- >< − no repeat
- 🕮 repeat folder playback
- 🗀 repeat file playback
- 5 Press the record key, ●, to confirm.

6.4.1 Endless loop / sequence repeating

- 1 Select the required file as described.
- 2 Press ►II to playback the selected file.
- 3 Press **REPEAT**, to specify the sequence start point.
- 4 Press **REPEAT**, to specify the sequence end point.
 - $\quad \ \ \, \ \ \, \ \ \,$ The selected sequence is played in an endless loop.
- 5 Press REPEAT, to stop repeating of the sequence and continue with normal playback.

6.5 Protecting a recording / lock file

You can protect recordings against unintentional deletion.

- 1 Select the required file as described.
- 2 Press MENU briefly.
- 3 Using I◄◄/ ►►I select LOCK.
- 4 Press the record key, ●, to confirm.

6.6 Unprotect / unlock file

- 1 Select the required file as described.
- 2 Press MENU briefly.
- 3 Using I◄◄/ ▶▶I select UNLOEK.
- 4 Press the record key, ●, to confirm.

22 Playback Table of contents

7 Delete

You can delete an individual recording on the device or all the recordings in the folder

7.1 Deleting recordings on the device

You can delete individual recordings from the device. Connect the device to a computer if you want to delete multiple files.



Caution

- Only delete the recordings that you no longer need. Keep in mind that deleted recordings can not be recovered.
- 1 In stop mode (start-up screen) select the folder in which you wish to delete a recording by pressing .
- 2 Press ◄◄/▶▶I to select the recording that you wish to delete.
- 3 Press the delete key 面.
- 4 Select dELONE by pressing I◄◄/▶▶I.
- 5 Press to confirm the deletion.
 - $\quad \ \ \, \ \ \,$ The recording is deleted. Sequential file numbers are reassigned automatically.

7.2 Deleting all recordings in the folder

You can delete all recordings in the selected folder. Connect the device to a computer if you want to rename an entire folder.

- 1 In stop mode (start screen), select the folder in which you wish to delete all recordings by pressing .
- 2 Press the delete key 面.
- 3 Select dELALL by pressing I◄◄/▶►I.
- 4 Press to confirm the deletion.

Table of contents Delete 23

8 Settings

Press and hold the **MENU** key for at least two seconds while the device is stopped (start-up screen) to enter the Settings menu.



Note

 Press the ■ key at the end of an operation to return to the stop mode. Press the ■ key during the operation to cancel the operation without saving and return to the stop mode.

8.1 Recording settings

8.1.1 Setting recording quality

Use the recording quality settings to set the file format and the quality of the recording as the data rate (bit rate). The higher the recording quality the bigger the file and the less recordings you can create.

- 1 In stop mode (start-up screen), press MENU for at least two seconds.
- 2 Press ►II to select the MOdE function.
- 3 Press I◄◄/▶►I to select the required recording quality.
 - $\quad \ \ \, \ \ \,$ The selected quality setting symbol is shown on the display.
 - HQ High Quality,

Format: WAV, 512 kbit/s

- SP (Short play) above-average recording time, Format: WAV. 384 kbit/s
- 4 Press the record key, ●, to confirm.
- 5 Press the key to exit the menu.



Tip

 Press the ■ key to cancel the operation without saving and return to the stop mode.

8.1.2 Enabling/disabling the record indicator

This function allows you to switch off the status LED.

- 1 In stop mode (start-up screen), press MENU for at least two seconds.
- Press ►II to select the LEd function.
- 3 Press I◄◄/▶►I, to select whether you want to turn the status LED on or off.
- 4 Press the record key, ●, to confirm.
- Press the key to exit the menu.

24 Settings Table of contents



Tip

• Press the ■ key to cancel the operation without saving and return to the stop mode.

8.1.3 Setting microphone sensitivity

You can customize the microphone settings to suit the recording conditions. Adjust the recording sensitivity to avoid recording background noises and to adapt to the recording environment.

- 1 In stop mode (start-up screen), press MENU for at least two seconds.
- 2 Press ►II to select the SENS function.
- 3 Press I◀◀/▶▶I to select the required recording quality.
 - → The selected microphone/recording sensitivity symbol is shown on the display:
 - /H high sensitivity, source far away
 - /L low sensitivity, source very near
- 4 Press the record key, ●, to confirm.
- 5 Press the key to exit the menu.



Tip

 Press the ■ key to cancel the operation without saving and return to the stop mode.

8.1.4 Monitoring during recording

Using this feature you can listen to the current recording using the headphones (see also chapter 4.5.1 Connecting the headphones, page 16).

- 1 In stop mode (start-up screen), press MENU for at least two seconds.
- 2 Press ►II to select the LISTEN function.
- 3 Press ►
 IN or OFF, to switch the feature on or off.
- 4 Press the record key, ●, to confirm.
- 5 Press the key to exit the menu.



Tip

 Press the ■ key to cancel the operation without saving and return to the stop mode.

Table of contents Settings 25

8.1.5 Setting auto divide

You can automatically divide large recordings, such as a multi-hour meeting recording. Once the set time has been reached, the device stops the current recording and automatically starts a new one.

- 1 In stop mode (start-up screen), press MENU for at least two seconds.
- Press ►II to select the dNIdE function.
- 3 Press I◀◀/▶▶I, to select whether longer recordings are to be automatically divided after ∃0 or 60 minutes, or switch the feature off
- 4 Press the record key, ●, to confirm.
- 5 Press the key to exit the menu.



Tip

 Press the ■ key to cancel the operation without saving and return to the stop mode.

8.2 Device settings

8.2.1 Enabling/disabling key and signal tones

- 1 In stop mode (start-up screen), press MENU for at least two seconds.
- 2 Press ►II to select the bEEP function.
- 3 Press 【◀◀/▶▶】, to enable/disable the key and signal tones.
- 4 Press the record key, ●, to confirm.
- 5 Press the key to exit the menu.



Tip

 Press the ■ key to cancel the operation without saving and return to the stop mode.

8.2.2 Auto-off

The device switches off automatically if no key is pressed within a preset period of time. This saves power.

- 1 In stop mode (start-up screen), press MENU for at least two seconds.
- 2 Press ►II to select the BU OFF function.

26 Settings Table of contents

- 3 Press I◄◄/▶►I, to automatically turn the device off after 5, 15, ∃0 or 60 minutes' inactivity.
- 4 Press the record key, ●, to confirm.
- 5 Press the key to exit the menu.



Tip

 Press the ■ key to cancel the operation without saving and return to the stop mode.

8.2.3 Setting date & time

The date and time entered are saved with each recording as the recording time.

- 1 In stop mode (start-up screen), press MENU for at least two seconds.
- 2 Press ►II to select the 00.00.00 function.
- 3 Press ▶►I.
- 4 Press +/- to set the year.
- 5 Press ▶►.
- 6 Press +/- to set the month.

- 7 Press ▶►.
- 8 Press +/- to set the day.
- 9 Press ▶►.
- 10 Press +/- to set the hours.
- **11** Press **▶▶I**.
- 12 Press +/- to set the minutes.
- 13 Press **▶▶I**.
- 14 Press +/- to set the seconds.
- **15** Press the record key, \bullet , to confirm.
- 16 Press the key to exit the menu.



Tip

 Press the ■ key to cancel the operation without saving and return to the stop mode.

Table of contents Settings 27

9 Service

Do not perform any maintenance operations that are not described in this user manual. Do not disassemble the device into its component parts to carry out repairs. The device may only be repaired in authorised service centres.

9.1 Service functions

9.1.1 Memory formatting



Caution

 Formatting the memory deletes all recordings and files saved on the device.

You can use this feature to delete all data and format the selected memory.

- 1 In stop mode (start-up screen), press MENU for at least two seconds.
- 2 Press ►II to select the FMT (FORMAT) function.
- 3 Select YES by pressing I◄◄/▶►I.
- 4 Press the record key, to confirm.



Tip

 Press the ■ key to cancel the operation without saving and return to the stop mode.

9.1.2 Device reset

This function is used to return all settings to the factory defaults. Recordings and files are not deleted.

- 1 In stop mode (start-up screen), press MENU for at least two seconds.
- Press ►II to select the RESTORE function.
- 3 Press I◀◀/▶▶I to select YES
- 4 Press the record key, to confirm.

 → All device settings will be reset to the factory defaults.
 You must reset the date and time (see also chapter 4.3 Initial installation process, page 15).
- 5 Press the key to exit the menu.

9.1.3 Displaying the remaining memory space

- 1 In stop mode (start-up screen), press MENU for at least two seconds.
- 2 Press ►II to select the **REMAIN** function.

28 Service Table of contents

- → The remaining memory space in megabytes is shown on the display.
- 3 Press the key to exit the menu.

9.2 Replacing batteries or rechargeable batteries



Caution

 Do not remove batteries or rechargeable batteries from the device while it is recording. If you do this, data may be damaged or lost.
 Device malfunctions may also occur.

When the batteries are nearly empty, the battery indicator blinks; you should replace them.

Proceed as described in 4.1 Inserting the batteries.



Note

- If it takes longer than 2 minutes to replace the batteries, you may have to reset the time.
- · Never try to recharge alkaline or non-rechargeable batteries.
- Batteries and rechargeable batteries contain substances that may pollute the environment. Used batteries and rechargeable batteries should be disposed of at an official collection point.

9.3 Updating the firmware

Your device is controlled by an internal program called firmware. As a part of ongoing product maintenance, the firmware is upgraded and errors are corrected.

It is possible that a newer version (an "update") of the firmware has been released since you purchased the device. In this case you can easily update your device to the latest version.

You can find more information under www.philips.com/dictation.

9.3.1 Displaying the firmware version

- 1 In stop mode (start-up screen), press MENU for at least two seconds.
- 2 Press ►II to select the **REMAIN** function.
- 3 Press **MENU** for at least two seconds.
 - → The version number and date of the firmware is indicated on the display.

Table of contents Service 29

9.4 Troubleshooting

Problem	Possible cause/solution
The device does not turn on	 The batteries or rechargeable batteries are not inserted correctly. Check to ensure that the batteries or rechargeable batteries are correctly inserted. Make sure the polarity is correct. Batteries are empty. Replace or recharge the batteries.
The device does not playback recordings	 The keypad lock may be enabled. Slide the HOLD switch to the "Off" position. No recordings are saved in the device.
The device does not respond.	Remove the batteries/rechargeable batteries and insert them again.
I cannot hear anything from the speaker.	A headset is connected to the device.The volume is at the lowest setting.

Problem	Possible cause/solution
The recording session does not start	 Keypad lock (HOLD) is switched on. → Slide the HOLD switch to the "Off" position. The maximum number of recordings may have been reached or the available space for recording is full. → Delete some recordings or move them to an external device.
I cannot hear anything from the headphones.	 The headphones are incorrectly connected. Check the headphone connection. The volume is at the lowest setting.

30 Service Table of contents

10 Appendix

The information in this user manual has been produced to the best of our knowledge. It (particularly the technical data) may be modified or updated at any time without prior notice.

10.1 Technical data

Technical data	
Dimensions	34 × 108 × 19 mm
Weight	60g (incl. batteries/rechargeable batteries)
Batteries	2 × AAA alkaline batteries
USB connection	Full-speed 1.1, Micro-USB
USB input	USB 5 V/DC ⊖, 500 mA
Microphone connection	Stereo jack, 3.5 mm
Headset connection	Stereo jack, 3.5 mm
Display	22 × 24 mm Segment display

Technical data		
Internal memory	TF card, 8 GB	
Recording format	HQ – WAV, 512 kbit/s SP – WAV, 384 kbit/s	
Speaker	Frequency range: 750 – 18,000 Hz Output: 110 mW	
Recording time Internal storage	HQ – 34h SP – 46h	
Battery life	12h (alkaline batteries)	
Sampling rate	HQ – 16 kHz SP – 12kHz	
System requirements	Operating system: Windows, macOS	
Temperature	5°C – 45°C / 41°F – 113°F	
Humidity	10% – 90%	

Table of contents Appendix 31

((

The conformity with the relevant EU directives is confirmed by the CE mark.

Declaration of Conformity

Speech Processing Solutions GmbH hereby declares that the device fully complies with the basic requirements and other relevant provisions of Directives 2006/95/EC, 2004/108/EC and 2009/125/EC. A complete Declaration of Conformity for this product is available at www.philips.com/dictation.

This product was manufactured using high-quality materials and components which may be recycled and reused. Adhere to the applicable statutory provisions, and only dispose of these products at official collection points. The proper disposal of the device helps avoid potential adverse impacts on environment and health.





Packaging: Please observe the recycling and packaging provisions applicable in your country.

Batteries: Used batteries should be disposed of at an official collection point.

Product: The crossed dustbin symbol on your product indicates that special waste regulations shall apply to the electrical and electronic equipment contained therein.

In keeping with the provisions of the EU Directive relating to the disposal of waste electrical and electronic equipment and the protection of the environment and the health, old devices which are no longer required, may be disposed of as follows:

- Your dealer will take care of the old equipment when you buy a new device from him.
- Used devices should be disposed of at an official collection point. Neither Speech Processing Solutions GmbH nor its affiliates shall be liable to the purchaser of this product or third parties with respect to claims for damages, losses, costs or expenses incurred by purchaser or third parties as a result of an accident, misuse or abuse of this product or unauthorized modifications, repair, modification of the product or failure to meet the operating and maintenance instructions provided by Philips.

This User Manual is a document with no contractual nature. We accept no liability for changes, mistakes or printing errors. Philips and the Philips Shield Emblem are registered trademarks of Koninklijke Philips Electronics NV and are used by Speech Processing Solutions under license from Koninklijke Philips Electronics NV. Trademarks are the property of their respective owners.



32 Appendix Table of contents

